



## 24-hour reception

📞 To contact the reception, press 9 on your room telephone.  
room.

🗣 Languages spoken: 🇫🇷 French, 🇬🇧 English, 🇪🇸 Spanish, 🇮🇹 Italian,  
🇩🇪 German.

🅐 Public pay parking 150m away.

🅐 Free public parking at 500m

♿ Wheelchair available on request.

🚕 Taxi and timetables contact reception.



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# Internet

Wireless access (Wi-Fi) is available throughout the hotel.  
A computer is at your disposal.



Code wifi : **Stella65**

# Room

## LUGGAGE

We can store your luggage at the reception or in one of the luggage rooms located in the lobby.

## DRY CLEANING SERVICE

A sewing kit, an iron and an ironing board are at your disposal. You can also have your clothes cleaned at the dry cleaners. You can also have your clothes cleaned at the dry cleaners (ask at the reception). Express dry cleaning, to be deposited in the morning before 10h00.

## LUGGAGE BOX

You can deposit your valuables in the hotel safe. Available at the reception from 7:00 to 22:00.

**The hotel will not take responsibility for any loss of your belongings in the rooms.**



## ENERGY AWARENESS

We are working on an eco-responsible approach (water, energy, selective sorting). Your simple gestures can contribute to this. Put the towels you want to change in the sink or on the floor. Don't forget to turn off the lights television when leaving your room. Thank you

## SAFETY

Safety and evacuation instructions are posted on the door of your room.

## ELECTRICITY

Electrical standards for the rooms: EU / 220 volts.



# RESTAURANT

The restaurant is on the floor -1, accessible by lift or stairs.

## BREAKFAST

Breakfast is served as a buffet in the dining room, open from  
from 7:00 to 9:00 am.

## LUNCH

LUNCH is served from 12:00 to 1:00 pm

- Three-course menu of the day excluding drinks.

## DINNER

DINNER is served from 7:00 to 8:00 pm

- Three-course menu of the day excluding drinks.

**Menus are posted daily at the restaurant entrance.**

## BAR / TERRACE

The Bar/Terrace welcomes you on the ground floor.

Open from 7 am to 11 pm

## MULTIPURPOSE ROOM / MEETING ROOM

The multi-purpose room / meeting room is located on the ground floor.

Reservations required for groups.



# Telephone / Television

## Telephone

Room to room 4+ odd number

Room to room 3 + even number

External line: please ask at the reception.

Call within France: 0 + your number (10 digits)

International call: 1+00 + country code, + city code, + your number.

### Country code :

A : +43. B : +32 CH : +41 CAD : +1 D : +49 SP : +34 F : +33 GB : +44 GR : +30 I : +39 IRL : +353 L : +352

NL : +31 P : +351 USA : +1 PL : +48

## Television

### Frensh

1-TF1 / 2-FRANCE 2 / 3-FRANCE 3 TOULOUSE / 4-CANAL PLUS / 5-FRANCE 5 / 6-M6 / 7-ARTE / 8-DIRECT 8 / 9-W9 / 10-TMC / 11-NT1 / 12-NRJ 12 / 13-LCP / 14-FRANCE 4 / 15-BFM TV / 16-CNews / 17-CSTAR / 18-GULLI / 20-TF1 seriesfilms / 21 L'Equipe / 22-E TER / 23-RMC Story / 24-RMC decouverte / 25-CHEIRE / 26-LCI code / 27-FRANCE info / 33-FR3 Aquitaine / 41-Paris Premiers / 42-CANAL + SPORT code / 43-CANAL + CINEMA code / 45-PLANÈTE + code.

### AUSTRIA

60-RTL AUSTRIA / 61-RTL ZWEI / 62-Super RTL A

### Switzerland

63-VOX CH

### Deutsche

64-EUROSPORT Deutschland / 65-ZDF / 66-3 SAT / 67-ZDF INFO / 68-ZDF NEO / 69-KIKA

### English

71-MS Motor TV / 72-CNN INT

### Holland

73-BVN TV

### Portugal

74-RTPI

### Spanish

75-TVEI / 76-CANAL 24 ORAS / 77-TELESUR HD

### Italy

78-RAI UNO / 49-RAI DUE code/clair / 80-RAI TRE





## Tourismus

Verschiedene Broschüren sind in der Hotellobby erhältlich: Zögern Sie nicht, sich zu bedienen.

Zugang zum Heiligtum über öffentlichen Aufzug in 50 m Entfernung, Zugang mit digitalem Code, den Sie an der Rezeption erfragen können / über die Treppe/ über die über die Straße, 5 Minuten zu Fuß.

- [Sanctuaire ND de Lourdes](#)
- [Office du tourisme](#)
- [Aéroports proches](#)

